

KELLY LAW OFFICES

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To Whom It May Concern:

I am the Office Manager for Kelly Law Offices in Bloomington, Illinois, and I am writing to enthusiastically recommend the services of CDS Office Technologies.

Our office became acquainted with CDS Office Technologies upon a cold call from their account executive, Kelly Hassett, who came in to our office to inquire as to our satisfaction with our current copier/printer. CDS could not have put a better face on their company, as I found Kelly to be warm, professional, and genuine in her interest in finding a solution for our copying and technology needs. She and the CDS team made a significant effort to understand the specific needs of our business, and were able to offer several options to fit our practice. We have been extremely pleased with the quality and reliability of the copier we selected.

Since leasing a new copier from CDS, our office has encountered only the highest quality customer service, offered by friendly and engaged technicians and staff. Members of the CDS team have followed up, unprompted, and demonstrated genuine interest in making sure everything is working to our satisfaction. Our office even took advantage of CDS's offer of a complimentary information technology evaluation, which was more thorough and detailed than that of any hired consultant we've ever engaged for similar services.

In summation, I can recommend CDS Office Technologies with complete confidence for any business. This is a company that is truly a step above the rest.

Sincerely,



Karen Krautwurst
Office Manager